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**From:** Moss, Suzanne [Suzanne.Moss@Illinois.gov]  
**Sent:** 9/1/2020 6:43:24 PM  
**To:** barbara.omeara@illinois.gov [Barbara.Omeara@illinois.gov]; Ajayi, Olafimihan [olafimihan.ajayi@illinois.gov]  
**CC:** Owens, Doug [Doug.Owens@Illinois.gov]; Rittenhouse, Susan [Rittenhouse.Susan@epa.gov]; Niess, Claudia [niess.claudia@epa.gov]; Noyes, Kari [Kari.Noyes@illinois.gov]; CheekButler, Gerrin [Gerrin.CheekButler@Illinois.gov]  
**Subject:** RE: Human exposure- Pest Control Company-Critter Control

Thank you so much Barbara... I'm sure she was glad to hear from you!

Suzanne Moss  
Support Services Manager  
Illinois Department of Agriculture  
Bureau of Environmental Programs  
Work Cell-217-652-4176

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**From:** O'Meara, Barbara  
**Sent:** Tuesday, September 1, 2020 11:01 AM  
**To:** Moss, Suzanne <Suzanne.Moss@Illinois.gov>; Ajayi, Olafimihan <Olafimihan.Ajayi@illinois.gov>  
**Cc:** Owens, Doug <Doug.Owens@Illinois.gov>; Rittenhouse, Susan <Rittenhouse.Susan@epa.gov>; Niess, Claudia <niess.claudia@epa.gov>; Noyes, Kari <Kari.Noyes@illinois.gov>; CheekButler, Gerrin <Gerrin.CheekButler@Illinois.gov>  
**Subject:** RE: Human exposure- Pest Control Company-Critter Control

Spoke with this person and from everything we discussed her complaint has to do with dead animal smells, skunk smells, and whatever they use to sterilize their traps.

There is a conservation officer that is to be on site today to follow up.

There does not appear to be anything related to the structural pest control end of this.

She has my name and number if she has further questions.

Barb O

Barbara O'Meara MPH L.E.H.P.  
Illinois Department of Public Health  
245 West Roosevelt Rd. #5  
West Chicago, IL 60185

630-293-6800  
630-293-6908 fax  
[Barbara.omeara@illinois.gov](mailto:Barbara.omeara@illinois.gov)

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**From:** Moss, Suzanne <Suzanne.Moss@Illinois.gov>  
**Sent:** Tuesday, September 1, 2020 10:12 AM  
**To:** Ajayi, Olafimihan <Olafimihan.Ajayi@illinois.gov>  
**Cc:** Owens, Doug <Doug.Owens@Illinois.gov>; Rittenhouse, Susan <Rittenhouse.Susan@epa.gov>; Niess, Claudia

<niess.claudia@epa.gov>; Noyes, Kari <Kari.Noyes@illinois.gov>; O'Meara, Barbara <Barbara.Omeara@illinois.gov>; CheekButler, Gerrin <Gerrin.CheekButler@illinois.gov>

**Subject:** RE: Human exposure- Pest Control Company-Critter Control

**Importance:** High

Hi Ola..... I just had another message from [REDACTED]. She still has not heard from anyone regarding this from the West Chicago Region office.

Can you please give her a call and let her know when someone might be coming to investigate... also can you share with her that fact that you don't have a company by this name licensed... She said she was wanting to know that also in her message.

Thanks so much!!!

Suzanne Moss  
Support Services Manager  
Illinois Department of Agriculture  
Bureau of Environmental Programs  
Work Cell-217-652-4176

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**From:** Ajayi, Olafimihan

**Sent:** Monday, August 31, 2020 11:23 AM

**To:** Moss, Suzanne <Suzanne.Moss@Illinois.gov>

**Cc:** Owens, Doug <Doug.Owens@Illinois.gov>; Rittenhouse, Susan <Rittenhouse.Susan@epa.gov>; Niess, Claudia <niess.claudia@epa.gov>; Noyes, Kari <Kari.Noyes@illinois.gov>; O'Meara, Barbara <Barbara.Omeara@illinois.gov>; CheekButler, Gerrin <Gerrin.CheekButler@illinois.gov>

**Subject:** RE: Human exposure- Pest Control Company-Critter Control

I spoke to the complainant couple of weeks ago, she was to get more information from the business and send to the program email as we do not have any pest control business listed at that address. I have however forwarded the message to our West Chicago region to go out to the address.

Thanks, Ola

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**From:** Moss, Suzanne

**Sent:** Wednesday, August 26, 2020 12:19 PM

**To:** Ajayi, Olafimihan <Olafimihan.Ajayi@illinois.gov>

**Cc:** Owens, Doug <Doug.Owens@Illinois.gov>; Rittenhouse, Susan <Rittenhouse.Susan@epa.gov>; Niess, Claudia <niess.claudia@epa.gov>; Noyes, Kari <Kari.Noyes@illinois.gov>

**Subject:** Human exposure- Pest Control Company-Critter Control

**Importance:** High

I just got another call from [REDACTED] today about the pest control company located next to her in Schaumburg.

She appreciates your call back last week but still needs to know if **Critter Control Pest Co./Tru Tech, 113-115 Tower Road** is licensed with the state and needs to find out what chemicals they have been using and what pests they control. Her inventory of her business has been affected by this and her employees have been ill, had headaches and diarrhea. She has heard from the Village of Schaumburg and they have never had anything like this and don't know what to do.

Please give her a call at [REDACTED]

Thanks!

Suzanne Moss  
Support Services Manager  
Illinois Department of Agriculture  
Bureau of Environmental Programs  
Work Cell-217-652-4176

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**From:** Moss, Suzanne  
**Sent:** Monday, August 17, 2020 10:48 AM  
**To:** Olafimihan Ajayi ([Olafimihan.Ajayi@illinois.gov](mailto:Olafimihan.Ajayi@illinois.gov)) <[Olafimihan.Ajayi@illinois.gov](mailto:Olafimihan.Ajayi@illinois.gov)>  
**Cc:** Noyes, Kari <[Kari.Noyes@illinois.gov](mailto:Kari.Noyes@illinois.gov)>; Doug Owens ([Doug.Owens@illinois.gov](mailto:Doug.Owens@illinois.gov)) <[Doug.Owens@illinois.gov](mailto:Doug.Owens@illinois.gov)>  
**Subject:** Phone call-human exposure  
**Importance:** High

Hi Ola... just received a call from Ex. 6 Personal Privacy (PP) She has a business that is located in a building next to a pest/chemical business that just moved in. Odors and fumes are making her and staff sick coming through the wall.

Please call her at Ex. 6 Personal Privacy (PP) Hope you can help her out. Thanks!

Suzanne Moss  
Support Services Manager  
Illinois Department of Agriculture  
Bureau of Environmental Programs  
Work Cell-217-652-4176

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